Demographic profiling of retail consumers in Zimbabwe

Sephath Mlambo

Abstract

This paper explores the notion of consumer demographic profiling of Zimbabwe by using

census and survey data from Zimbabwe's statistical agency ZIMSTAT. Certain trends emerged

by examining secondary data mostly from 1962 when the first comprehensive census was

conducted for Africans and non-Africans in Zimbabwe. A number of significant features come

to light including age/sex composition, household size, population distribution and the

changing role of women in the population and for decision makers within households.

Conclusions and recommendations have been made concerning significant implications for all

types of retailers of products and services.

Keywords: Demographic profiling, retail consumers, Zimbabwe